

Cancellation policy for Icelandic Horseworld

Icelandic Horseworld can at all times be contacted at info@iceevents.is in case of a cancellation or questions regards to refund.

Our riding tours:

All cancellations must be written and received by us 24h prior to departure to obtain full refund. Cancellation less than 24h prior to departure will be charged full price. *

Our accommodation:

All cancellations must be written and received by us 3 days prior to arrival to obtain full refund. Cancellations less than 3 days prior to arrival will be charged full price. *

Our packages:

Upon purchasing a package from Icelandic Horseworld, the customer is charged a 20% confirmation fee, which is non-refundable. The rest of the amount is charged 2 weeks before arrival. Cancellations must be written and received before 2 weeks prior to arrival and all cancellation less than 2 weeks prior to arrival will be charged full price. This policy covers both our published packages and combined itineraries at Icelandic Horseworld designed by the customer. *

Insurance:

We advise all our customers to have a travel insurance to cover eventual costs due to late cancellation. All guests are asked to sign our liability insurance before engaging in any riding activities.

Note:

Icelandic Horseworld reserves the right to alter tours and itineraries due to weather or road conditions. All programs can be changed or cancelled at any moment during or prior to the trip to assure safety of the customers and staff of Icelandic Horseworld.

*If your flight is cancelled due to covid19 or you are denied entry to Iceland due to covid19, full refund is granted at any time. Documentation may be required.